

Examination

Programme : Bachelor of Social Work (Honours)

Academic Year (Semester) : 2023 - 2024 (Semester 2)

Course Code : GEN2506

Course Title : English for Social Work
Date : 22/04/2024 (Monday)
Time : 2:30 pm - 4:30 pm

Time Allowed : 2 Hours

Weighting : 30% of the Overall Marks

Student ID No.:

This paper has 6 pages (including this cover page)

Instructions to candidates:

- 1. This question paper contains 3 sections.
- 2. Answer all questions in this paper.
- 3. This paper carries 100 marks which are allocated to each question as indicated.
- 4. This is a closed-book exam.

No materials or aids are allowed during the whole examination. If any unauthorized materials or aids are found on a candidate during the examination, the candidate will be subject to disciplinary action.

Do not turn this page until you are told to do so. You should hand in this question paper after the exam.

I. Vocabulary (25 marks)

1.1 Read each sentence carefully. Fill in the blank with the appropriate term from the given list. Use each term only once. (15 marks, 1 mark each)

| assessment | | Corporate Social Resp | ponsibility | donations in cash and/or in kind |
|-------------|-----------------|------------------------|--------------------|-----------------------------------|
| duplicate | | earmark | evidence-bas | sed implement |
| incentivize | | inventory | liability | normal circumstance |
| prescribed | | Social injustice | statutory | sustainability |
| 1) | To address | | _, social worker | s advocate for equality and |
| 2) | The | process is | crucial in determ | nining the needs and strengths of |
| | individuals and | d communities. | | |
| 3) | The organizati | on's commitment to | | ensures that its activities do |
| | not harm the e | V / 6 \ | | |
| 4) | The agency pla | ans to | a new prog | gramme to provide mental health |
| | services to unc | derserved communiti | ies. | |
| 5) | | refers | s to the financial | and material contributions made |
| | by individuals | or organizations to s | support social ca | uses. |
| 6) | The organizati | on discovered a | iı | funding support, resulting in |
| | the misallocati | ion of resources. | 0% | |
| 7) | As a part of th | eir | , com | panies are expected to contribute |
| | to the well-bei | ng of society. | | S. |
| 8) | Our organizati | on complies with all | the | regulations and legal |
| | requirements i | n carrying out our so | ocial work initiat | ives. |
| 9) | The | of availabl | e resources help | s social workers plan and |
| | allocate them | efficiently. | | · O. |
| 10) | Social workers | s need to be aware of | f their profession | nal and |
| | ensure they ad | here to ethical guide | elines while servi | ing vulnerable populations. |
| 11) | | _ | | interventions that have |
| | been proven et | ffective through rese | arch. | 9 |
| 12) | Some organiza | ations choose to | t | heir employees by offering |
| | rewards for en | gaging in social initi | iatives. | |
| 13) | The governme | nt | _ specific funds | for education to ensure they are |
| | used for that p | urpose. | | |
| 14) | The agency rec | quires all employees | to complete a _ | form to ensure |
| | proper docume | entation and adheren | ce to established | protocols |
| 15) | | s aim to provide assi | | |
| | communities d | luring times of crisis | , as well as durin | ıg |

- 1.2 Match these light-hearted politically correct terms. (10 marks, 2 marks each.)
 - (1) Bald (a) differently weighted
 - (2) Dead (b) mental explorer
 - (3) Dwarf (c) biologically challenged
 - (4) Insane (d) comb-free
 - (5) Fat (e) vertically challenged

II. Grammar and Usage (30 marks)

2.1 Edit the case description below. All the mistakes (spellings, verb forms, agreement, articles, linking words and prepositions etc.) have been underlined for you. (10 marks, 1 mark each)

According to Mrs. LAM, the marital relationship had been good. She felt that her husband was very responsible in (1) <u>caring of</u> and supporting the family, even arranging leisure activity for her, e.g. playing mahjong. Mrs. LAM said that her husband was a quiet man, while she herself was quite outgoing and stubborn. He used to spoil her and seldom went against her view. Mrs. LAM admitted that she tended to use ambiguous and (2) <u>duel-meaning</u> language to interact with her husband in order not to "surrender" to him. She knew that although sometimes her husband (3) <u>was well intention</u>, she still rejected him.

(4) Therefore, her husband often forgave her.

Two months ago, her husband had to work in China, 1-2 days a month. While he was in China, Mrs. LAM with her two sons went on a 5-day trip to Japan.

The husband later (5) <u>tell</u> his wife that he felt lonely and lacking concern when he (6) <u>were</u> alone in China and in Hong Kong. He thought of what he was striving (7) <u>of</u> in life and felt that he did too much for the family. He suggested (8) <u>take</u> a "cooling off" period from the marriage, which would also give (9) <u>the chance</u> for his wife to be (10) <u>dependent</u>.

| 2.2 | Rewrite the following sentences according to the instructions given in the |
|-----|--|
| | brackets. (10 marks, 2 marks each). |

| 1. | The client is a survivor of domestic violence. He is currently seeking assistance to |
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| | secure stable housing. (Combine the two sentences into one.) |

| 2. Hove to write papers I would write one every day if I had the time. (The | iis is a run- |
|---|---------------|
| on sentence. Break the sentence into 2 separate sentences.) | |

| 3. | Since he is a single parent. (This is a sentence fragment. Write a complete |
|----|---|
| | sentence.) |
| | |
| | |
| | 7% |

| 4. I loo | k forward to | 100 | |
|----------|-------------------|-----|--|
| (Fini | sh the sentence.) | 0.0 | |

| 5. | Although the students worked very hard, | |
|----|---|------------------------|
| | | |
| | | (Finish the sentence.) |

- 2.3 Complete the sentences with the correct form of the word in brackets. (10 marks, 2 marks each).
- (1) The ______ of good quality services is important. (to provide)
- (2) Millions of people live in _____ throughout the world. (poor)
- (3) The project involves international ______ between countries. (partner)
- (4) The company made their website ______ for people with impaired vision. (access)
- (5) Do not _____ the elderly by telling "ageist" jokes in the office. (victim)

III. Business Writing (45 marks)

3.1 The short message below was written by a client to Mr. Lam who is the Center-in-Charge. Write a reply to this message, addressing the concerns raised in about 100 words. (15 marks)

| Dear Mr. Lam, |
|---|
| I'm writing to express my dissatisfaction with the service I recently received at your |
| Center. As a client seeking assistance, I had high hopes for the support and guidance |
| provided by your Center. |
| I had paid two visits to your Center and each time I felt that my concerns were not fully |
| listened to, and I did not receive the understanding and assistance that I had expected. |
| The support provided felt impersonal and didn't address my specific needs as an |
| individual going through a divorce. |
| I wish to be heard and supported during my difficult time. |
| I wish to be heard and supported during my difficult time. |
| John Chan |
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| 3.2 You are a fresh graduate from the Social Work degree programme at Gratia |
|--|
| Christian College. Upon graduation, you would like to get a job to serve the youth |
| and the elderly in Hong Kong. There is an advertisement in the South China |
| Morning Post for an Assistant Social Worker position in a non-governmental |
| organization (NGO) called "The Neighborhood Center" (NC). Write an |
| application letter of no more than 200 words to apply for the job. Remember to |
| state your <u>academic qualifications</u> , <u>strengths</u> , <u>skills and interests</u> , and highlight |
| the reason(s) why you would like to serve the youth and the elderly. (30 marks) |
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